



SonoWall Systems Warranties and Requirements

Material Warranty

Project Size: No minimum.
Project Type: Commercial projects only; full system including insulation board.
Applicator: Approved by BASF Wall Systems
Duration: 5 years.

Coating Warranty

Project Size: No minimum.
Project Type: Residential or commercial projects; issued when full system is not utilized (e.g., finish over concrete).
Applicator: Approved by BASF Wall Systems
Duration: 5 years.

Labor & Material Warranty

Project Size: Minimum 929 m² (10,000 ft²) of FlexWall System required for in-place projects (no minimum for prefabricated projects).
Project Type: Commercial projects only; prefabricated or in-place; full system including insulation board.
Requires:
A. Architectural document review
B. (Prefabricated projects only)
1. Shop drawings review
2. In-plant inspection by BASF Wall Systems
C. On-site inspection by BASF Wall Systems
D. Final inspection by BASF Wall Systems
E. Completion of any punch list items
Applicator: Approved by BASF Wall Systems for Labor and Material projects.
Duration: 5 years.

Moisture Drainage Warranty Limited Material Warranty

Project Size: No minimum.
Project Type: Residential or commercial projects; issued when full system is not utilized (e.g., finish over stucco).
Applicator: Approved by BASF Wall Systems
Duration: 7 years, 10 years.

HUD Warranty

Project Size: No minimum.
Project Type: HUD projects only; full system including insulation board.
Applicator: Approved by BASF Wall Systems

CBWall Warranties

Project Size: No minimum.
Project Type: CBWall: Commercial or residential; finish, basecoat and mesh over approved cement board.
Applicator: Approved by BASF Wall Systems
Duration: 10 years limited materials, CBWall

Warranty Notes

- A. Contact BASF Wall Systems for information concerning applicator requirements for approval.
- B. A *Warranty Notification Form* must be submitted to BASF Wall Systems for the project prior to issuance of the warranty.
- C. Obtain warranty approval from BASF Wall Systems prior to bidding project. Project specifications and/or plans may be required for review by BASF Wall Systems prior to approval of warranty.
- D. Other warranties may be offered to meet a specific project specification. Consult BASF Wall Systems prior to start of project if a special warranty is required.
- E. Sample warranties are available upon request.

Residential Policy

On one and two-family residential framed construction, BASF Wall Systems requires that the wall system selected be one that includes provisions for moisture drainage. The choices include water managed EIFS, SonoWall Stucco Wall Systems, and SonoWall Cement-Board Stucco™ Wall Systems. SonoWall Exterior Surfacing Systems for insulating concrete forms are also acceptable. There are no exceptions to this policy. Under no circumstances will BASF Wall Systems warrant the use of any other system on this type of construction without expressed written authorization from BASF Wall Systems [Residential construction using EIFS on masonry (CMU) or poured concrete does not require the additional water management provisions described above.]

See the SonoWall *Residential Policy Bulletin* for a more detailed discussion of this topic. Consult BASF Wall Systems Technical Services Department for specific recommendations concerning all other applications. Consult the SonoWall web site, www.sonowall.cc for additional information about products and systems and for updated literature.

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